



## CRITERION 5 – Student Support and Progression

### Key Indicator 5.1 - Student Support

## NAAC SELF STUDY REPORT-2021

Metric ID	Particulars
5.1.5	The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases 1.Implementation of guidelines of statutory/regulatory bodies 2.Organisation wide awareness and undertakings on policies with zero tolerance 3.Mechanisms for submission of online/offline students' grievances 4.Timely redressal of the grievances through appropriate committees

**HEI Input:** A. All of the above

DVV Clarifications	HEI Response
Provide Circular/web-link/ committee report justifying the objective of the metric	Circular/web-link/ committee report justifying the objective of the metric is provided
Provide Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms	Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms is provided

### LIST OF DOCUMENTS UPLOADED:

S. No.	Particulars of uploaded documents	Link
1.	Certificate of Head of the Institution	<a href="#">↓ DOWNLOAD</a>
2.	Circular/web-link/ committee report justifying the objective of the metric	<a href="#">↓ DOWNLOAD</a>
3.	Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms	<a href="#">↓ DOWNLOAD</a>